

# Telephone Banking

**435-1290 or 1-800-858-1690**

**24-Hour Banking by Telephone**

Telephone Banking offers navigation by Touchtone.

## **To Access Telephone Banking:**

- Enter your Account Number followed by the # key.
- Enter your PIN Number followed by the # key.

## **Main Menu Options:**

- (1) Balance Inquiry Menu
- (2) History Menu
- (3) Withdrawal Menu
- (4) Transfer Menu
- (5) Checking Menu
- (6) Loan Menu
- (7) Additional Options Menu
- (8) Replay the Current Main Menu
- (0) Transfer to the Information Center
- (\* ) Goodbye – Hang Up

## **Balance Inquiry Menu Options:**

- (1) Open Share List
- (2) Open Loan List
- (3) Savings Balance
- (4) Checking Balance
- (5) Share Balance
- (6) Loan Balance
- (7) Replay the Current Balance Inquiry Menu
- (#) Go to the Previous Menu
- (0) Transfer to the Information Center
- (\* ) Goodbye – Hang Up

## **History Menu Options:**

- (1) Last Deposit
- (2) Last Payroll Deposit
- (3) Share History
- (4) Loan History
- (5) Deposit History
- (6) Recent Transaction Activity Menu

- (7) Replay the Current History Menu
- (#) Go to the Previous Menu
- (0) Transfer to the Information Center
- (\* ) Goodbye – Hang Up

**Withdrawal Menu Options:**

- (1) Savings Withdrawal
- (2) Checking Withdrawal
- (3) Share Withdrawal
- (4) Loan Advance
- (5) Replay the Current Withdrawal Menu
- (#) Go to the Previous Menu
- (0) Transfer to the Information Center
- (\* ) Goodbye – Hang Up

**Transfer Menu Options:**

- (1) Share to Share Transfer
- (2) Mortgage Payment
- (3) Share to Loan Transfer
- (4) Loan to Share Transfer
- (5) Savings to Checking Transfer
- (6) Checking to Savings Transfer
- (7) Loan to Savings Transfer
- (8) Loan to Checking Transfer
- (9) Replay the Current Transfer Menu
- (#) Go to the Previous Menu
- (0) Transfer to the Information Center
- (\* ) Goodbye – Hang Up

**Checking Menu Options:**

- (1) Checking Balance
- (2) Check Number Inquiry
- (3) Checking History
- (4) Check Copy Request
- (5) Check Number Range
- (6) Replay the Current Checking Menu
- (#) Go to the Previous Menu
- (0) Transfer to the Information Center
- (\* ) Goodbye – Hang Up

**Loan Menu Options:**

- (1) Loan Balance
- (2) Open Loan List
- (3) Loan Payment Inquiries
- (4) Loan Payment History
- (5) Loan Payoff Amount

- (6) Mortgage Loan Inquiry**
- (7) To Make a Mortgage Payment**
- (8) Replay the Current Loan Menu**
- (#) Go to the Previous Menu**
- (0) Transfer to the Information Center**
- (\* Goodbye – Hang Up**

### **Additional Options Menu**

- (1) Year-to-Date Menu**
- (2) Change Preferences Menu**
- (3) Change Account**
- (4) Replay the Current Additional Options Menu**
- (#) Go to the Previous Menu**
- (0) Transfer to the Information Center**
- (\* Goodbye – Hang Up**

### **Recent Transaction Activity Menu**

- (1) Checking History**
- (2) Recent Point-of-Sale Transactions**
- (3) Recent Visa Debit Card Transactions**
- (4) Recent ATM History**
- (5) Recent ACH History**
- (6) Recent Payroll History**
- (7) Recent Loan Payments History**
- (8) Recent Visa Credit Card History**
- (9) Replay the Current Recent Transaction Activity Menu**
- (#) Go to the Previous Menu**
- (0) Transfer to the Information Center**
- (\* Goodbye – Hang Up**

### **Year-To-Date Menu**

- (1) IRA Contributions**
- (2) Dividends**
- (3) Interest**
- (4) Replay the Current Year-to-Date Menu**
- (#) Go to the Previous Menu**
- (0) Transfer to the Information Center**
- (\* Goodbye – Hang Up**

### **Change Preferences Menu**

- (1) Change Your Access Code**
- (4) Replay the Current Change Preferences Menu**
- (#) Go to the Previous Menu**
- (0) Transfer to the Information Center**
- (\* Goodbye – Hang Up**