

# Medical Network Information

## Tier 1 - OneCare Network

Members have access to the **OneCare Network under the Tier 1 benefit.** Tier 1 also includes **IU Health Providers and Facilities** and **Vanderbilt University Medical Center (VUMC)** providers and facilities.

### To find a OneCare Provider:

Go online to <http://deaconessonecare.com>  
Click on "Provider Directory"

### To find a Vanderbilt Provider:

Go online to [www.vanderbilthealth.com](http://www.vanderbilthealth.com)  
Click on "Doctor Directory"

## Tier 2 – Encore Combined Network

Members have access to the **Encore Combined** provider network under the **Tier 2 benefit.**

The Encore network offers statewide access to providers throughout Indiana and serves as your optional PPO network. If the Encore network is used, copays and/or in-network coinsurance levels apply to the Tier 2 benefits.

### To find an Encore Provider:

Go online to <http://deaconessonecare.com/>  
Click on "Encore Networks"  
Click on "Provider Search"  
Click on "Encore Combined"  
Click on "None"

Contact 888-574-8180

#### NEXT GENERATION NETWORKS



#### TRADITIONAL NETWORKS





### **PHCS/MultiPlan**

Members have access to **PHCS/MultiPlan** for Emergent/Urgent services. These services will be paid at the In Network level. Non-Emergent services are paid with no contract network and could be balance billed.

Go online to <https://www.multiplan.com/>

Click on "Find a Provider"

Click on "OK" (after reading content)

Click on "Select a Network"

Click on "PHCS"

Click on "Healthy Directions"

Enter details and search for your provider.